



Are you ready for a change? CN Investment Division (the Division) is your chance to do meaningful work with a smart, imaginative team in a unique and exciting environment. With \$19 billion in assets, we actively manage the pensions of over 50,000 pensioners and pension plan members. This important mission drives our teams and our vision each and every day.

As a part of the Division team, you will always be learning, adapting and creating solutions to keep pace in a changing world. You will also work in a flexible, inclusive and equity-focused environment with lots of room to thrive and grow your career and skills.

Join our team and be part of something great.

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## Position: Analyst, IT Infrastructure

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### Current Opportunity

CN Investment Division is an inclusive and equity-focused environment with many opportunities to learn and grow at all levels of the organization. Technology is fundamentally changing how the world invests - especially large pension funds like us. At CN Investment Division, technology isn't just a key priority - it is the backbone of our operations. We're working to evolve and grow the Division by delivering innovative IT solutions and forward-thinking strategies to our teams.

If you're a highly motivated and client-oriented individual able to work with a small IT group, then we could use your help. We're looking for an IT Analyst to support the Division's IT infrastructure and work to serve the needs of IT users across all of our teams. In this role, you will report to the Supervisor, IT Infrastructure and will work to deliver innovative strategies and solutions that contribute to our long-term success.

This is a great opportunity for IT professionals eager to grow and learn in an exciting, fast-paced environment.

### Primary Responsibilities

- Lead the configuration, installation and maintenance of servers, infrastructure and security solutions
- Lead the configuration, installation and maintenance of IT Infrastructure equipment and software
- Maintain operating system software on network infrastructure to ensure availability, reliability, capacity, software patch levels, and appropriate security
- Lead the IT security planning process, including data access control, intrusion detection, virus protection, incident response and implementation of security policies and procedures
- Regularly monitor industry best practices, trends, and new product offerings and upgrades, reviewing impacts to existing systems and providing recommendations on improvements and solutions
- Provide backup to colleagues:
  - assist users in problem resolution related to software and hardware equipment
  - planning and administration of network telecommunications and IT, and disaster recovery to ensure adequate reliability and security
  - provide technical expertise to internal stakeholders and contribute to the design and implementation of technology solutions to support department initiatives and activities

## Professional Requirements

- Bachelor's degree in information technology and/or pertinent specialized training
- Minimum of 7 to 10 years of IT infrastructure or network administration experience
- Advanced knowledge of Cisco technology (switch, firewall, routers), storage (SAN) and Cloud computing
- Deep knowledge of cybersecurity practices and solutions
- Extensive knowledge of Windows 10, Windows Server, Active Directory, VMware, Microsoft 365 suite of services – primarily Teams, SharePoint and OneDrive
- Knowledge of Veeam, SQL Server, McAfee Web gateway, Okta, MobileIron, GPO
- Experience with cloud computing technologies, such as Microsoft Azure, Amazon AWS or Google Cloud is an asset as is experience working with enterprise storage, backup and patch management systems
- Bilingualism – French and English business fluency required
- Ability to effectively communicate complex technical concepts within the team and, from time to time, other stakeholders
- Ability to work under pressure, prioritize workload and multi-task
- Ability to analyze and understand complex problems and find strong solutions

If this position sounds like you, we would love to hear from you! Please send your application by December 17, 2021 via email to [jobs@cnid.ca](mailto:jobs@cnid.ca). The information received will be treated in strict confidence.

The Division values diversity and is committed to employment equity. All qualified applicants will receive consideration for employment without regard to race, colour, religion, sexual orientation, gender identity, national origin, age, disability, or protected veteran status. You are encouraged to apply and to self-identify so we can work toward full representation of those groups within our company.

Only candidates selected for an interview will be contacted. Thank you for your interest in the CN Investment Division.